



U.S. Department of Transportation
Federal Motor Carrier Safety Administration

Inspection Selection System 2.9 Release

December 17, 2004

Introduction

The FMCSA Field Systems Team semiannual software release includes ISS 2.9.

The Inspection Selection System (ISS) enables rapid screening of vehicles along the highway based on DOT#, MC/MX#, State#, or carrier name. ISS returns the Carrier name and address, an inspection value (IV) and other decision indicators to help measure the value of conducting an inspection.

If you are upgrading to ISS 2.9, you must have ISS 2.8 installed. Older versions of ISS must be uninstalled before ISS 2.9 is installed. As always, remember to back up your work.



To use ISS, PIQ, and ASPEN together, you must install the ASPEN 2.5, ISS 2.9, and PIQ 2.5 updates at the same time.

Enhancements and Bug Fixes

The following sections outline the various enhancements and fixes that have been made to ISS 2.9.

Configuration

- You can now select to default to the State tab on startup.

General

- A new alert pop-up box appears when a carrier search returns a carrier that may be under an Out-of-Service order. You should verify that this order is still in effect by contacting the appropriate FMCSA Service Center office.
- On the Details tab, the Carrier Operation Type (Interstate, Intrastate, or HM-Intrastate) now displays.
- The Help files have been updated.

Known Issues

You may run into the following issues when using ISS 2.9. If the information contained in this document does not address your issue, please contact the [FMCSA Technical Support Team](#).

Problem Installing MS Windows Journal Viewer

You may encounter the following issue when using Adobe Reader 6.0.1.

When opening the Help manual (.pdf) from the Help files in ASPEN, Adobe Reader 6.0.1 may attempt to install MS Windows Journal Viewer. The install aborts as it cannot locate the MS Journal Viewer.msi file.

Choose from the following options:

- If you do not need MS Windows Journal Viewer, you can [uninstall](#) it.
- If you use the Viewer, you can [repair](#) it.

Note: Adobe Reader 5.1 and 5.0 open the Help manuals without issue.

To uninstall MS Windows Journal Viewer

- 1 From the **Control Panel**, click **Add or Remove Programs**.
- 2 Select the Microsoft Windows Journal Viewer and click **Remove**.
- 3 Follow the prompts to remove the application.

To repair MS Windows Journal Viewer

- 1 Go to <http://www.microsoft.com>.
- 2 Download and follow the prompts to install (or repair) Windows Journal Viewer.

You can now open and print the Help manual in Adobe Reader.

Technical Support

This document may explain or identify many general questions or issues that you may have noticed with ISS 2.9. However, you may still have concerns or questions. For more information, contact the FMCSA Technical Support Team:

Phone	617-494-3003	Hours: M-Th 8AM-8PM EST
Fax	617-494-3058	F 8AM-6PM EST
Web site	http://fmcsa-ts.dot.gov	
Email	FMCTechSup@volpe.dot.gov	